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#### ABSTRACT

A study was undertaken to examine the relationship between use of Seaver Science Library at the University of Southern California and selected personal characteristics of students in four science classes (two undergraduate, two graduate), selected from those courses for which materials were on reserve at Seaver library. A questionnaire was administered to the four classes during class time, and the 162 usable responses were analyzed statistically on an IBM 360 computer. Results proved use of Seaver library to be highly course related and showed a strong correlation between class standing and increased use of books, journals, indexes and abstracts, reference service, and card catalog. The statistical data has been presented in numerous tables, and the appendix includes the questionnaire and a bibliography. (Author/LS)



THE RELATIONSHIP BETWEEN USE OF

THE SEAVER SCIENCE LIBRARY OF

THE UNIVERSITY OF SOUTHERN CALIFORNIA

AND SELECTED PERSONAL CHARACTERISTICS

OF THE STUDENT POPULATION

US DEPARTMENT OF MEALTM.

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by
Shirley Joyce McFall



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#### THE PROBLEM

#### **BACKG ROUND**

The library, in today's society, must meet the needs of its community in order to remian a functional entity. This is nowhere more true than for an academic 'brary, whose existance stems from that of the college or university to which it belongs. Its policies, collections, and services must meet the needs generated by the curriculum and the demands made by students.

Concisely stated, the function of the university library is "to collect and make available for use books, pamphlets, broadsides, manuscripts, etc., needed for the teaching, public servic and research programs of the university."1

It is the aim of all college and university librarians to provide library service and materials commensurate with the curriculum being offered.

The library cannot and should not exist in isolation from the rest of the community.3

The university library's public is made up of professors, students, scholars in other institutions, and members of the community at large... The general purposes of a university which are basic in any time and place are really two: 1) the training of students in intellectual and professional studies at the undergraduate level, and 2) research and graduate study.

1954), p. 78.

2Mary Wurster. "Introduction." <u>Use, Mis-use, and Non-use</u>
of Academic Libraries. (n.p.: New York Library Association, 1970),

Library in the Fields of the Humanities and Social Sciences."

The Role of the Library in Collecting Information and Giving

Service to the Serious Student and Research Worker. (Austin,

Texas: University of Texas, Graduate School of Library Science,
1954). p. 78.

JLynne A. Burgess. "Motivation: The Key to Non-use of the Academic Library." Use, Mis-use, and Non-use of the Academic Trary. (n.p.: New York Library Association, 1970), p. 25:

RIC TRalph W. McComb. "The Role of the College and University The Role of the Library in Collecting Information and

In order to determine the extent to which their operation has satisfied the needs of their users, many libraries have resorted to surveys of one kind or another. Circulation records have been used as a basic of the evaluation of service. The number of books actually checked out is used to determine the quality of library service available—the rationale being that if the services are good, more people will come in and check out books. However, circulation figures alone are not a good indicator of actual use of the library; they do not reflect the use of materials that are not checked out.

Circulation statistics are convenient and they have their uses, but they fall far short of serving as a reliable index to the utility of the library.

The failing of circulation statistics is that "in-house" use of materials is totally ignored, as well as use of other available services, such as reference service, the card catalog, indexes and abstracts, etc.

In a recent study, it can be extrapolated with some measure of accuracy that for every book borrowed, five books and/or journals are used in the library, along with a number of other types of uses to which a library is put. On that basis, a person may use the library without ever borrowing a single book. Therefore the equation of circulation records to library use cannot really be considered a justifiable or accurate quantification to library use or non-use.

1954), p. 13.
6John Lubans, Jr. "On Non-use of an Academic Library: A peport of Findings." Use, Mis-use, and Non-use of Academic ERICibraries. (n.p.: New York Library Association, 1970), p. 51.

SLeon Carnovsky. "The Public Library and the Serious Reader." The Role of the Library in Collecting Information and Giving Service to the Serious Student and Research Worker. (Austin, Texas: University of Texas, Graduate School of Library Science, 1954) p. 13.

In most to quantify total library use, some librarians have kept statistics on the number of books and periodicals left on tables, catalog use assistance, reference questions, and interlibrary loan requests. These statistics also lack reliability. Had all the books left on the table actually been used? Should all reference questions, regardless of difficulty and amount of time needed to answer them, be weighted equally?

As a further step in determining just who uses the library and why, a number of librarians have individualized data gathering by using questionnaires and/or interviews. Academic librarians have often surveyed patrons in order to ascertain frequency of use for assigned reading, problems, stack use, study, general reading, newspapers, periodicals, and returning books.

#### NEED FOR RESEARCH

A library cannot accurately evaluate its role and effectiveness, however, by surveying only those people who already use the library. It is necessary to determine the needs and information gathering patterns of all potential users, which, including non-users, could possibly identify shortcomings in library policies and services, as well as suggest desirable improvements.

Non-use has not been adequately treated in the literature nor has there been research in this area. Essentially, most studies of library users are based on people who happen to come into the library or circulation records. The studies generally concentrate on what the users do in the library, not how well, or for that matter, for what purpose they use it or how successful they are. Juste often, the reports relate the number of books borrowed versus the student's academic standing.

In general, the surveys conducted for academic libraries have involved only user groups. The only survey to include non-users and identify them as such was conducted in 1968 at Rennselaer Polytechnic Institute in Troy, New York. A total of 3000 students were surveyed: 239 were identified as non-users, while 1100 used the library at least "a few times". In 1970 a follow-up survey was made of 27 selected undergraduates who had participated in the earlier study and had been identified as non-users. This second survey concentrated on their attitudes toward the library.

In order to evaluate library service to academic patrons, a need exists for research which investigates the information needs and seeking patterns of both library users and non-users.

#### **PURPOSE**

It is the purpose of this study to: 1) investigate the information needs and seeking patterns of college students at one private academic institution, and 2) determine the relationship between the information needs/seeking patterns and selected socio-economic characteristics of the student population.



#### HYPOTHESES

#### Variables:

- A. Dependent variables: (5 fold) never; once/month; once/week; 2-3 times/week; once/day or more.
  - 1. Information needs.
    - a. assigned reading.
    - b. reserve materials.
    - c. term paper materials.
    - d. place to study.
    - e. personal/recreational reading.
    - f. meet friends.
    - g. other.
    - 2. Information gathering patterns.
      - a. materials:
        - i. books.
        - ii. journals.
        - iii. pamphlets.
          - iv. maps.
          - v. technical reports.
          - vi. microforms.
        - vii. indexes/abstracts.
      - viii. card catalog.
        - ix. other.
      - b. services:
        - i. reference service.
        - ii. interlibrary loan.
        - iii. conference rooms.
          - iv. books on hold.
          - v. search requests.



vi. other

#### B. Independent variables:

- 1. Use of other USC libraries: (2 fold)
  yes/no
- 2. Use of other college or univeristy libraries: (2 fold)
  yes/no
- yes/no
  3. Use of a professor's personal library: (2 fold)
- 4. Use of the public library in the community: (2 fold)
  yes/no
- 5. Formal introduction to library use: (2 fold) yes/no
- 6 When was introduction given: (5 fold)

  English 101 or freshman orientation; junior high or high school; other college; grad school; date only given.
- 7. Where was introduction given: (4 fold)
  USC; other college; other school; non-school.
- 8. Seaver Library should offer instruction: (2 fold)
  yes/no
- 9. Would take orientation course: (2 fold)
  yes/no
- 10. Academic standing: (5 fold)
  freshman; sophomore; junior; senior; graduate.
- 11. Major: (5 fold)
   Biological Sciences; Pre-medicine; Chemistry;
   Pharmacy; other.
- 12. Grade Point Average: (5 fold)

  less than 2.0; 2.0 to 2.49; 2.5 to 2.99; 3.0 to 3.49;



3.5 or better

13. Sex: (2 fold)
male/female

14. Residence: (3 fold)

live on campus; commute; live nesm campus.



### STATEMENT OF RELATIONSHIPS

- 1. There is a positive correlation between use of Seaver library and
  - a. Class standing.
  - b. Grade point average.
  - c. Residence on campus.
  - d. Instruction in library use.
- 2. There is a negative correlation between use of Seaver library and
  - a. Sex.
  - b. Use of other USC libraries.
  - c. Use of other college or university libraries.
  - d. Use of the public library.
  - e. Use of a professor's library.



#### RELATED RESEARCH

Research which discusses only use of the library has been limited, since most use studies are carried out as a part of an overall library survey.

In <u>A Survey of the Libraries of Cornell University</u>, a section was devoted to Readers' Services and Use. A questionnaire was distributed on October 15, 1947, to all visitors to the following Libraries: University Library, Agricultural Library, Architecture, Chemical Engineering, and Home Economics libraries to determine the reasons for library use and the amount of success in obtaining materials. Approximately two-thirds of the total number of users (930) used the library for assigned reading. Cther uses were for study (446), problems (185), general reading (168), stack use (106), periodicals (73), and newspapers (28). Of the 1252 people who responded, 125 said they had not been successful in obtaining the materials they had sought.

Dr. Louis Wilson, who had studied the libraries at Cornell University, also surveyed those of the Alabama Polytechnic Institute. A questionnaire was distributed to all people entering the library on November 10, 1948, between the hours of 8.00 a.m. and 10:00 pm.m., and were returned as the people left the library. The study was to determine the purpose for the visit to the library, the success in obtaining materials, opinion



Survey of the Libraries of Cornell University. (Ithaca, New York: Cornell University, 1948), p. 101.

9Ibid., p. 102.

of service, and the status of the participants. A total of 719 questionnaires were returned, of which 38 were discarded due to incomplete information. A majority of the participants (482) came to the library to study with their own books, 214 to obtain general reading matter, 210 for assigned reading, 145 to read newpapers, 112 to obtain information on problems or other topics of study, and 38 for other unstated reasons. 10 A total of 257 indicated that they had been successful in obtaining the materials they were seeking, while 42 had not. Only 34 found the service fair, while 269 thought that it was good. The majority of participants were undergraduates (546), 26 were graduates, 17 were faculty, and 92 did not indicate their status. 11

A more recent user study conducted as part of a library survey was that conducted at Johns Hopkins University in 1962. The primary purpose of this study was to construct a picture of the activities which make up a library day. A questionnaire was developed and distributed Tuesday through Thursday during the weeks of 8-14 April, 29 April-5 May, and 5-12 May 1962, which were periods of routine library operation. The questionnaires were given to people entering the library and were deposited in a box at the exit of the library. Of the 2941 questionnaires collected, 1172 were analyzed in detail. The questionnaires were analyzed in three groups: 613 in the Science and Engineering Group, 298 from the Main Reading Room, and 261 in the Lumanities and Social Sciences Group. The results showed that: 1) a

Library of Alabama Polytechnic Institute. (Auburn, Alabama: Alabama Polytechnic Institute, 1949), p. 111.

11Ibid.

<sup>12</sup>Johns Hopkins University. Progress Report of an Operations Research and Systems Engineering Study of A University Library. (Baltimore: Johns Hopkins University, 1963), p. 65.

13Ibid., p. 58.

significant fraction of those using the library conducted both author and title searches, 2) a significant fraction of those using the library fail to find the information they seek, and 3) The "open shelf" policy was desirable. 14

Several studies have been undertaken to determine library use without including it as a part of a survey of all library operations.

During January 5-9, 1955, a questionnaire was distributed to approximately 50% of all persons using the science library at the Massachusetts Institute of Technology to determine the attendance and use. Approximately 1900 questionnaires were used to tabulate results from a total collected of 2700. The study showed that the library was used predominantly by undergraduates for study. 15

A study was conducted in Spring of 1962 and Fall of 1963 at Eastern Illinois University to determine patterns of student use of the library, excluding that of reserve books. Call slips were saved during the middle of the quarters and were arranged by student identification number. The number of books checked out was compared with class standing, sex, name, and grade point average. 16 More freshman (44%) than members of the other classes (35-36%) borrowed one book or more. 17 More of the better students used the library, and, the lower the G.P.A., the fewer the number of books withdrawn. 18 More women withdrew books, but the average number of books withdrawn per male student

<sup>14</sup>Ibid., p. 4-5.
15G.C. Bush et al. "Attendance and Use of the Science
Library at MIT." American Documentation 7 (April 1956): 88.
16Patrick Barkey. "Patterns of Student Use of a College
Library." College and Research Libraries 26 (March 1965): 115.
17Ibid., p. 116.





differed little from that withdrawn per female student. 19 Of the 2967 students surveyed in 1962, 1849 withdraw no books. In 1963, the number was 2318 out of a total of 3847. 20

Research was also undertaken at Columbia University to identify and measure major user groups and services. On four separate days, all library users were asked to complete a special survey form. A total of 15,302 usable survey forms were collected. Users were asked to identify themselves )i.e. faculty, undergraduate, graduate, alumni, administrator, etc.), to indicate what library facilities they had used (e.g. tables, catalog, reference assistance, etc., and to state what kinds of material they sought. 21 Analysis was made in three sections: A. type of user by the unit of the library in which questionnaires were filled out; B. type of user by the services used: C. type of user arranged by the services used for each library unit. Results showed, for example, that Engineering graduate students were the heaviest users of the Engineering library, using four times as many nonreserve books as Engineering undergraduates, although use of reserve books was approximately equal between the two groups. In the Music library graduate students used five times as many nonreserve books as the undergraduates. 22

The study of 27 non-users conducted at Rennselaer Polytechnic Institute in 1970 stemmed from a campus-wide census of library use conducted in 1968. This study included nearly 3000 students and showed that there was increasing levels of library use as a

<sup>21</sup>Ellis Mount and Paul Fasana. "An Approach to the Measurement of Use and Cost of a Large Academic research Library System:

A Report of a Study Done ar Columbia University Libraries." College and Research Libraries 33 (May 1972): 200.

22Ibid., p. 201.



<sup>191</sup>bid. 201bid., p. 116.

student progressed through school.<sup>23</sup> Participants in the 1970 study included 22 from the School of Engineering, 3 from the School of Science and 2 from the School of Management. There were 21 juniors and 6 seniors. The mathematical mean Quality Point Average (QPA) was 2.5 with a range from 1.6 to 3.4 out of a possible 4.0.

One of the major findings of this study is that the use of the library, especially from the eyes of the non-user, is strictly course-related, and unless he is "guided" in this manner, the inspiration or the inclination or the time is not there for the student to extend himself. A subjective conclusion is that the use or non-use of the library is not based on intellectual capacity or the grade point average. (The non-user is not anti-intellectual, rather he would appear to be intellectually rather well equipped as his library user classmates. 24

The primary result of this survey is that the library non-user is just that because he has no need to use the library. 25

The following sources were searched for any related research:

CIJE-Current Index to Journals in Education

ERIC/CLIS Abstracts (A manual search was conducted with
the descriptors Information Needs, Infomation
Utilization, Library Surveys, University Libraries,
and Use Studies.)

Education Index

Library Literature

RIE-Research in Education

<sup>25</sup>Ibid., p. 53.



ZJLubans, "On Non-use," p. 48.

<sup>24</sup>Ibid., p. 51.

#### METHODOLOGY

#### Population and Sampling Procedures

Four science classes, two graduate and two undergraduate, were selected from those having materials on reserve at Seaver Library during Spring Semester 1974. The four classes selected for analysis were: Physics 135bL "Physics for the Life Sciences," taught by Dr. Waddell; Biology 310L "Human Genetics," taught by Dr. Baker; Biology 501 "Molecular Organization and Function," taught by Dr. Petruska; and Chemistry 526b "Advanced Organic Chemistry," taught by Dr. Weber. A total of 162 students were included in this sample taken from a total enrollment of approximately 300 for these four classes.

#### Method of Data Collection

The data were collected in this study to determine the level of non-use among potential patrons of Seaver Science Library. Each respondant was asked to supply information about library use and selected personal characteristics.

The instrument used was a questionnaire distributed to the four science classes. The questionnaire was adapted from the structured interview/survey used at Rennselaer Polytechnic Institute in 1970. (Questions 1,4,5,7,8b,9, and 10 were used—see appendix.)

For the dependent variable previously identified, the frequency of use of Seaver library for specified information needs and use of available materials and services is to be determined. All items listed in questions 2,3, and 4 of the



questionnaire, that is, materials and services, are available at Seaver and space was allowed on the questionnaire for additional items to be written in.

The questionnaire was distributed to the four classes during the first week in May, 1974: Chemistry 526b on May 1, Biology 310L and Physics 135bL on May 2, and Biology 501 on May 6. It was handed out to the students as they entered class and collected at the end of the class period. Since the students filled out the questionnaire during the class there was no need for follow-up.

#### Analysis of the data

Of the approximately 180 questionnaires distributed, 163 were returned and 162 were usable.

The respondents were asked to answer questions to determine the frequency of use of Seaver Library and of available materials and services, as well as questions on selected demographic factors. All the data from the returned questionnaires were keypunched and input to the IBM 360 Computer at the Computing Center at the University of Southern California. The program employed to analyze the data was the Statistical Program for the Social Sciences (SPSS). The programm included routines for frequency analysis (CODEBOOK) and chi square analysis (CROSSTABS). The .05 probability level was used to determine significance of relationships.



#### **FINDINGS**

#### Frequency Distributions

Students rarely use Seaver Library to satisfy information needs related to class activities. The frequency of use for all specified categories was found to be at the level of once per month or less. (Only four people listed an additional information need in the "other" category, so this was disregarded.) The majority of students never used the library to meet friends (64.2%, Table I), for personal/recreational reading (62.3%. Table II), and term paper materials (52.5%, Table III). Of those indicating use of Seaver Library for assigned reading, 34.0% used the facilities once per month (Table IV), and 45.7% indicated the same use level for reserve materials (Table V). These higher use levels may be attributed to the fact that those classes surveyed for use patterns were selected from those having materials on reserve at Seaver.

Infrequent use was also made of the materials housed in the library. Books (Table VI) and the card catalog (Table VII) were rarely used more than once per month. The remaining materials: journals (36.4%, Table VIII), pamphlets (59.3%, Table IX), maps (76.5%, Table X), technical reports (60.5%, Table XI), microforms (73.5%, Table XII), and indexes/abstracts (49.4%, Table XIII) were almost never used by students.

The services available at Seaver were also used infrequently.

Only the Xeroxing facilities were used more than once per month

(Table XIV). The remaining services: reference service (50.6%,

Table XV), interlibrary loan (73.5%, Table XVI), conference



rooms (70.4%, Table XVII), books on hold (43.2%, Table XVIII), and search requests (66.0%, Table XIX) were almost never used by students.

Juniors were the largest group surveyed (31.5%, Table XX), and majors in the Biological Sciences predominated (61.1%, Table XXI). The grade point average most frequently indicated was the 3.0 to 3.49 range (37.0%, Table XXII) and the sample was predominately male (70.4%, Table XXIII).

More students (81.5%, Table XXIV) used other USC campus libraries besides Seaver, but most did not use other college or university libraries (59.3%, Table XXV), even though almost half of those surveyed (48.9%, Table XXVI) commuted rather than resided on campus. Most (70.4%, Table XXVII) did not use a professor's personal library. A majority (51.9%, Table XXVIII) used the public library in their community, but not more than Seaver (Table XXIX). Only one-third of the students (38.3%) had had a formal introduction to the library (instruction in library use) (Table XXX), the instruction generally taking place at USC (23.5%, Table XXXI) during freshman orientation or English 101 (22.2%, Table XXXII). Most (58.6%) indicated that Seaver Library should offer instruction in the use of the library (Table XXXIII), but 48.1% said they would not take a free, optional course in library instruction for credit (Table XXXIV).

#### RELATIONSHIPS

Of the 162 students completing the questionnaire, only four indicated that they had not used Sezver Science Library during Spring Semester 1974. Because the number of those indicating non-use was so small, analysis of relationships



could not be accurately made.

The following relationships were found at the .05 probability level between the dependent variables and two selected independent variables: (x=significant relationship, 0=insignificant relationship.)

independent va	riables: clas	s GPA
dependent variables:		
assigned reading	X	x
reserve materials		0
term paper materials		0
place to study		Ō
personal/recreational r		Ó
meet friends	_	Ō
books		x
journals		X
pamphlets		Õ
maps		Ŏ
technical reports		ŏ
micr_forms		Ŏ
indexes/abstracts		x
card catalog		X
reference service		X
interlibrary loan		Õ
conference rooms		ŏ
books on hold		ŏ
		x
Xerox		
search requests		X

A number of significant relationships were found at the .05 probability level between the independent variable class standing and the dependent variables: assigned reading (Table XXXV), reserve materials (Table XXXVI), books (Table XXXVII), journals (Table XXXVIII), pamphlets (Table XXXIX), indexes/abstracts (Table XL), reference service (Table XLI), card catalog (Table XLII), and Xerox (Table XLIII). For each of these, frequency of use increased with advancement in class. Although juniors formed the largest single class, use frequencies for these variables were proportionately greater for graduate students. In general,



more reliance is placed on textbooks in the freshman and sophomore years when basic subject courses are taken. More specialized Sources are needed in the upper classes when a major area of study is chosen and during graduate study, when the emphasis is on research in a particular field.

The increase in frequency of use of journals directly influences the increase in the use of the Xeroxing facilities.

Journals are not allowed to circulate at Seaver Library, except with the special permission of a librarian. Also access to journal articles is available primarily through indexing and abstracting sources.

There were also significant relationships between class standing and use of maps (Table XLIV), technical reports (Table XLV), place to study (Table XLVI), personal/recreational reading (Table XLVII), and term paper materials (Table XLVIII). Frequency of use of maps decreases with advancement in class. Sophomores use the library more than any other class as a place to study. Seniors have the highest frequency of use for technical reports and term paper materials.

Finally, significant relationships were found between GPA and use of assigned reading (Table IL), books (Table L), librarians to search for materials (Table LI), and Xeroxing facilities (Table LII). The card catalog was used more frequently by those with either low or high GPA (Table LIII), while use of indexes/abstracts was most frequent for the students with GPAs in the 3.0 to 3.49 range (Table LIV). The frequency of use of journals decreased with higher GPA (Table LV), as did use of reference service (Table LVI).



Table I
Numeric and Percentage Distribution
for Use of Seaver Library
to Meet Friends

V 16.05	ARSOLUTE FREWDENCY	PELATIVE ERF JUENCY (PISCENT)	ABJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADU FRED (PERCENT)
NO RESPONSE .	33	24.1	24 • 1	24 • 1
NEVER 1.	104	64.2	64.2	38.3
ONEE/MONTH.	11	5.3	t • 8	95.1
ONCE/WESK 1.	?	1.2	1.2	96.3
2-3 Times Per week	4	2.5	2.5	3P.9
ONCE/DAY ":	2	1.2	1.2	100.0
TOTAL	152	130.0	190.0	100.0

Table II

Numeric and Percentage Distribution
for Use of Seaver Library
for Personal/Recreational Reading

VALJE 	4.630LUTE EREQUENCY	PELATIVE PREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
NO RESPONSE .	35	21 •ó	21 • 6	21 • 6
NEUER 1.	101	62.3	52.3	34.0
O NCE/ MONTH?.	15	?•3	9.3	93.2
once/ week 1.	Ġ	3.7	3.7	76.7
A-Brimes '1. PBE WEEK	2	1.2	1 • 2	98 • 1
ONCE / DAY S.	3	1.9	1.9	120.0
OR MORE TELTAL	162	100.0	100.0	100.0



Table III
Numeric and Percentage Distribution
for Use of Seaver Library
for Term Paper Materials

VALUE	ABSOLUTE EDECUTNCY	PERCENT) (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE CERT LCA (TPERCENT)
NO RESPONSE.	32	19.8	19.8	19.3
NEVER 1.	95	52.5	52.5	72.2
ONCE/MONTH".	25	15.4	15.4	ಲ <b>ೆ.7</b>
opes/week 1.	16	9.9	9.9	97.5
g-3 Times 4.	2.	1.2	1.2	98.3
ONCE/DAY	?	1 • ?	1.2	120.0
TOTAL	162	100.0	100.0	120.0

Table IV
Numeric and Percentage Distribution
for Use of Seaver Library
for Assigned Reading

VALUE	FREQJENCY	RELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
No RESPONSE?	27	16.7	16.7	16.7
NEVER 1.	45	27.8	27.A	44.4
ONE/MINH?.	5.5	34 · C	34.0	78.4
ONCE/WEEK 3.	22	13.6	13.6	92.0
2-3 TIMES 4 . PER WEEK	3	5.6	5.6	97.5
ONCE/DAY 5. OR MORE	4	2.5	2.5	100.9
TOTAL	162	100.0	100.0	100.0



Table V
Numeric and Percentage Distribution
for Use of Seaver Library
for Reserve Materials

V 1L 1)=	ARSOLUTE FREQUENCY	PELATIVE FRENCHOL (DEBCEVI)	ADJUSTED FOR DUFNCY (PERCENT)	COMULATIVE ADJ FRED (PERCENT)
NO RESPONSE ).				
NO KENTONIE / 6	15	9.3	9.3	9.3
NEVER 1.	15	9.3	9.3	18.5
ONES/MONTH >.	74	45.7	45.7	
OUCE/WEEK 3.	4.2		4507	54.2
•	4.1	25.9	25.9	90.1
9-3 Times 1. Per week	1 3	8.0	8 • C	98.1
OR MORE	3	1.7	1.9	120.0
TI) TAL	162	100.0	100.0	120.0

Table VI
Numeric and Percentage Distribution
for Use of Books

**4** 

VALUE	A 3 SOLUTE FRE DUENCY	RELATIVE EREGJENCY (PEPCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
NO RESPONSE).	19	11.7	11.7	11.7
NEUSR 1.	43	26.5	26.5	38.3
ones/month?.	67 •	41.4	41.4	79.6
ouce/week 3.	50	12.3	12.3	92.0
9-3 Times 4. PBR WEEK	12	7 • 4	7.4	99.4
ONCE! DAY :.	1	0.6	0.6	100.0
TOTAL	162	100.0	100.0	100.0

Table VII
Numeric and Percentage Distribution
for Use of the Card Catalog

V 1L-1-	ABSOLUTA FREGUENCY	RELATIVE ENTRUMNOV (PERCENT)	ADJUSTED FREDUENCY (PREDUENT)	CUMULATIVE ADU FREG (TERRESHE)
Ne RESPONSE ().	23	17.9	17.9	17.9
WEVER 1.	4 7	29.7	29.C	46.7
ORE/MONTH 2.	53	32.7	32.7	79.6
ONCE/WEEK 3.	17	10.5	10.5	30.1
8-3 TIMES 4. PER WEEK	1 4	9.5	8 ∙6	98.8
ONCE/DAY 5.	2	1.2	1 • 2	100.0
LATOT	152	100.0	. 100.0	100.0

Table VIII
Numeric and Percentage Distribution
for Use of Journals

	ABSOLUTE FREQUENCY	RELATIVE PRECUENCY (PERCENT)	ADJUSTED FREDUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PERCENT)
NO RESPONSE ).	17	10.5	10.5	10.5
NEVER 1.	59	36.4	36.4	46.9
ONCE/MONTH 2.	46	23.4	28.4	75.3
ONCE/WEEK 3.	23	14.2	14.2	39.5
2-3 Times 4. Per week	1 4	8.6	8.6	28.1
OR MORE	3	1.0	1.9	100.0
TOTAL	162	100.0	100.0	100.0

Table IX
Numeric and Percentage Distribution
for Use of Pamphlets

 V1LUc	ARBOLUTE EREQUENCY	RILATIVE ENICHMENT) (DERCENT)	ADJUSTE) FREQUENCY (PERCENT)	CUMULATIVE ADJ EPEJ (PERCENT)
NO RESPONSE Q.	32	19.8	19.8	19.8
NEVER 1.	75	59.3	59.3	79.0
once/mouth 2.	23	14.2	14.2	73.2
ONLE/WEEK :.	ન	4.9	4 • 9	98.1
2-3 Times 4 . Per week	3	1.9	1.9	120.0
TOTAL	152	100.0	100.0	100.0

Table X
Numeric and Percentage Distribution
for Use of Maps

VAL	UE -	APSTLUTE FREQUENCY	RELATIVE EREQUENCY (PERCENT)	ADJUSTED FREGUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PERCENT)
NO RES PONSE	^•	37	22.9	22.8	22.8
Never	1.	124	76.5	76.5	99.4
ONLE/ MONTH	٥.	1	0.6	0.6	100.0
TUT	AL	162	100.0	100.0	130.0



Table XI
Numeric and Percentage Distribution
for Use of Technical Reports

V 1L17F		FREGUENCY (PORCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ EPED (PERCENT)
NO RESPONSE () .	32	19.9	19.8	19.8
NEVER 1.	93	60.5	60.5	30.2
ONES/MONTH?.	21	13.0	13.0	93.2
one/week 3.	a	4.9	4.9	78.1
6-3 TIMES 4. PER WEEK	2	1.2	1.2	79.4
ONCE/DAY 5.	1	0.6	0.6	100.0
TOTAL	162	100.0	100.0	100.0

Table XII

Numcric and Percentage Distribution
for Use of Microforms

V 4LUE	AHSOLUTE FREUJENCY	RFLATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREG (PERCENT)
No RESPONSE ?.	33	24.1	24.1	24.1
NEVER 1.	119	73.5	73.5	97.5
ONES/MONTH 2.	4	2.5	2.5	100.0
TOTAL	162	100.0	100.0	100.0



Table XIII

Numeric and Percentage Distribution
for Use of Indexes/Abstracts

V 4L(IF	A HSMLUTE EPEROULNEY	RELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ ERE) (PERCENT)
NO RESPONSE?.	31	19.1	19.1	19.1
NBUER 1.	80	49.4	49.4	რ <b>მ</b> •5
opes/month >.	31	19.1	19.1	37.7
once/week ?.	3	3.6	5.6	93.2
2-3 Times 4.	3	5•0	5.6	98.8
ONCE/DAY	2	1.2	1.2	100.0
TOTAL	162	100.3	100.0	100.0

Table XIV
Numeric and Percentage Distribution
for Use of Xerox

VAL()#	ABSOLUTE FREQUENCY	RELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ ERFO (PERCENT)
No RESPONSE ().	15	9.3	9.3	9.3
NEVER 1.	27	16.7	16.7	25.9
ONCE/mentu ?.	54	39.5	39.5	65.4
ONER/WHEK 5.	3.9	23.5	23.5	88.9
2-3 Times 4 . PER WBEK	1 7	10.5	10.5	99.4
ONCE/DAY :.	1	0.6	0.6	100.0
TOTAL	162	100.5	100.0	100.0



Table XV
Numeric and Percentage Distribution
for Use of Reference Service

 V1LU.'	A 150LUTE EPEQUENCY	PELATIVE FREGUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ EKED (PERCENT)
No response ).	3 3	20.4	20.4	20.4
never 1.	32	50.6	50 • 6	71.0
SUCE/MONTA	33	20.4	20.4	91.4
once/week ;.	3	5.6	5.6	96.9
2-3 times Per wask Total	5	3.1	3.1	100.0
1314	162	100.0	100.0	120.0

Table XVI
Numeric and Percentage Distribution
for Use of Interlibrary Loan

VALU 	FREQUEN		ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PERCENT)
NO RESPONSE	. 31	1941	19.1	19.1
NEUSR 1	. !13	73.5	73.5	92.6
ONES/MONTH 2	. 17	6.2	6.2	98.9
once/week 7	• 1	0.6	0.6	99.4
2-3 TIMBS 4	. 1	0.6	0.6	100.0
TOTA	L 162	100.0	100.0	100.0



## Table XVII Numeric and Percentage Distribution for Use of Conference Rooms



VALUE 	A 15 HLUT - HACQUENCY	PELATIVE FREWJENCY (PTRCENT)	ADJUSTED FREQUENCY (Percent)	CUMULATIVE A)J FRCG (PF-CENT)
NO RESPONSE.	35	21.6	21.6	21.6
NEVER 1.	114	70 • 4	70.4	92.0
ONCE/MONTH ?	3	4.9	4.9	96.9
OARE/WEEK ?.	4	2.5	2.5	99.4
2-3 TIMES 4.	1		0.6	100.0
LATET	152	100.3	120.0	100.0

### Table XVIII Numeric and Percentage Distribution for Use of Books on Hold

VALUF 	A 3SOLUTE FREQUENCY	PPEQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PIRCENT)
Me Restures?	32	19.8	19.8	19.8
neuer 1.	70	43.2	43.2	63.0
ONCS/monts:	36	22.2	22.2	35.2
once/week 3.	20	12.3	12.3	97.5
3-3 Times is	4	2.5	2.5	100.0
TOTAL	162	100.0	100.0	100.0



Table XIX

Numeric and Percentage Distribution
for Use of Search Requests

V (L-)	ARBOLOTE EREQUERCY	(	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ EGE) (PIRCENT)
NO RESPONSE 1.	€ 8.	24.1	24.1	24.1
NEJER 1.	107	€6.J	56.0	90.1
ONCE/MONTH	1 4	2.65	8.6	99.9
ones/week	2	1.2	1.2	120.0
T.JT4L	102	100.0	100.0	100.0

Table XX
Numeric and Percentage Distribution
for Class

· ·	L·J≈ 	A 3SOLUTE FREQUENCY	RELATIVE EROUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ EREJ (PERCENT)
No RESPONSE	٥.	1 is	9.9	9.9	9.9
treshman	1 •	9	5.6	5.6	15.4
Sophomore	٠,	46	28.4	28.4	43.8
JUNIOR	₹•	51	31.5	31.5	75.3
SENIOR	4.	26	16.0	16.0	91.4
GRADUATE	ა•	14	8.6	e•6	100.0
TO	TAL	162	100.0	100.0	100.0



Numeric And Percentage Distribution of Major

V 3	 	A HOULUTE FRED JENCY	PRESCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
No RESPONSE	3 1.	1 4	9.6	9.6	8.6
BIOLDGACAL SCIENCES	1.	¥• <b>9</b>	61.1	61.1	59.8
PRE-MEO	٠,	21	13.0	13.0	82.7
CHEMISTRY	.₹.	વ	4.9	4.9	97.7
PHARMACY	4.	વ	4.9	4.0	<b>32.</b> 6
OTPER	'» •	12	7.4	7.4	100.0
T()	TAL	162	120.0	1 20.0	100-0

Table XXII

Numeric and Percentage Distribution
of Grade Point Average

 V3[	.UF	FREQUENCY	RELATIVE FREQUENCY (PERCENT)	FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
NO RESPONSE	<b>7.</b>	1.3	3.0	8.0	8.0
LEGS THAN	1.	1	0 • 6	0.6	5.6
2.0 10 2.49	2•	9	5.6	5.6	14.2
25 10 299	3.	25	16.0	16.0	30.2
3.0 70 3.49	4 •	60	37.0	37.0	67.3
1.5 or better	֥	53	32.7	32.7	100.0
TOT	AL	162	100.0	100.0	100.0



## Table XXIII Numeric and Percentage Distribution of Respondents by Sex

V: 	ALUF	ARS DEUTE TRIQUENCY	0.55 ( 1.55 ) L 1.55 ( 1.55 )	COTZULCA PROMUCE (TABORDA)	CUMULATIVE ADJ FRE 1 (PERCENT)
NO RESTOR	SE J .	1 4	n •6	∂•6	8.5
female	1.	12	19.8	19.8	28.4
MALE	· •	114	77.4	70.4	98.5
	4.	1	0.0	0 • 6	79.4
	5.	1	0.5	0.6	100.0
T	ITAL	162	100.0	100.0	100.0

Table XXIV

Numeric and Percentage Distribution
for Use of Other USC Campus Libraries

-	VALUE	ABSOLUTE FREQUENCY	PELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PERCENT)
NO RESI	base 7.	1 3	8.0	₽•0	٩.0
NO	1.	96	59.3	59.3	67.3
YES	2.	5.2	32.1	J2 • 1	79.4
	3.	1	0.6	0.6	100.0
	TOTAL	162	100.0	100.0	100.0



Table XXV

Numeric and Percentage Distribution
for Use of Other College or University Libraries

-	/ALU=	A 15 ILUTE FREQUENCY	RELATIVE CACCENT) (PERCENT)	ADJUSTED FREQUENCY (PEPCENT)	CUMULATIVE ADJ FRED (PERCENT)
NO RESIDE	MB A.	11	6.8	6.8	6∙તે
. ~0	1.	1 4	11.1	11.1	17.9
YES	.2 •	132	81.5	91.5	99.4
	3.	1	0.6	0 • 6	100.0
1	TOTAL	162	100.0	100.0	100.0

Table XXVI Numeric and Percentage Distribution for Student Residence

V 4 L U =	A ASOLUTE EREQUENCY	RELATIVE FREQUENCY (PERCENT)	ADJUSTED EREQUENCY (PERCENT)	CUMULATIVE ADJ FRE) (PERCENT)
No Resforms ().	15			
	• 3	9.3	9.3	9.3
LIVE ON 1. CAMPUS	45	40.7	40.7	50.0
Commuts 2.	73	4d•1	48.1	98.1
LIVE NEAR 3.	3	1.9	1.9	100.0
TUTAL	162	100.0	100.0	100.0



Table XXVII

Numeric and Percentage Distribution
for Use of a Professor's Library

	<b>٧</b> ٨	しい=	ARBULUTT FRIDUANCY	PFLATIVE TREDUCTORY (PFECHNI)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FRED (PERCENT)
	-					
NO R	(SPDM)	M D .	1 1	6.9	6.8	6.3
^	VO	1.	114	73 • 4	70.4	77.2
Y	'es	2.	36	22.2	22.2	39.4
		٦.	1	0.6	0.6	130.0
	TO	TAL	152	100.0	100.0	100.0

Table XXVIII

Numeric and Percentage Distribution
for Use of Public Library

V	ALUF	ATABLUTE FREQUENCY	PREDUENCY (PRECENT)	FREQUENCY (PERCENT)	CUMULATIVE CERR LOA (PEYCENT)
NO RESPI	wee o	11	6.8	6.8	6.8
No	1 •	67	41.4	41.4	48.1
YES	2.	<b>5</b> , 4	51.9	31.9	100.0
7	TOTAL	162	100.0	100.0	100.0



## Table XXIX Numeric and Percentage Distribution for Frequency of Use of the Public Library

A7F(15	AUSOLHTE FREQUENCY	PVITAJES FOREUCS (TVZSRPR)	ADJUSTED FREQUENCY (PERCENT)	CUAULATIVE ADJ FRED (PERCENT)
NO RESPONS	74	45.7	45.7	45.7
LESS THAN 1 . USE SEAVER	70	43.2	43.2	98.9
more than ?.	13	11.1	11.1	100.0
TITAL	162	100.0	100.0	100.0

#### Table XXX Numeric and Percentage Distribution for Existance of Library Instruction

V	4LUE	AHSCLUTE FREQUENCY	RELATIVE FREGUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREG (PERCENT)
NO RESPO	 men.	79	48.A	48.8	48.8
No	1 •	21	13.3	13.0	61.7
766	2.	62	39.3	38.3	100.0
T.	ITAL.	162	100.0	1 30 • 0	100.0



Table XXXI

Numeric and Percentage Distribution
for Time of Library Instruction

V1LU#	ARSOLUTE FREQUENCY	FREQUENCY (PRICENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE OFFRED (PERCENT)
No respuse 0.	97	59.9	59.9	59.9
BASCLEH IOI 1 . OR PERHADA ORIBUTATION	36	22.2	22.2	92.1
STANGE INCH '.	13	11.1	11.1	93.2
GRADUATE	3	5 • 6	5.6	99.9
DATE ONLY	2	1.2	1.2	190.3
TOTAL	163	100.0	100.0	100.0

Table XXXII

Numeric and Percentage Distribution
for Location of Library Instruction

VALUF	ARSOLUTE FREQUENCY	RELATIVE EDEQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREG (PERCENT)
NO REMONSE ).	199	61.7	51 • 7	61.7
use 1.	38	23.5	23.5	35∙2
OTHER COLLEGE? .	6	3.7	3.7	88.9
CTHER SCHOOL ?.	15	ი ₀ 3	9.3	98.1
NON- SCHOOL 4 .	2	1 • 2	1 • 2	79.4
5•	i	0.6	0.6	100.0
TOTAL	162	100.3	130.0	100.0



# Table XXXIII Numeric and Percentage Distribution for Library Instruction at Seaver Library

_	/1LUE	A REPUBLICA	PELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREG (PERCENT)
NO RESPON	WEED.	23	17.3	17.3	17.3
No	1.	39	24.1	24 • 1	41.4
YSS	2.	95	58.6	58.6	100.0
. Т	OTAL	162	100.3	100.0	100.0

# Table XXXIV Numeric and Percentage Distribution for a Class Offered in Library Instruction

٧	ALUE	AHSGLUTE FREQUENCY	RELATIVE FREQUENCY (PERCENT)	ADJUSTED FREQUENCY (PERCENT)	CUMULATIVE ADJ FREQ (PERCENT)
NO RESPO	ASE O .	31	19.1	19.1	19.1
NO	1.	79	49.1	48.1	67.3
YES	2.	52	32.1	32 • 1	99.4
	5.	1	0.6	0.6	100.0
T	OTAL	162	100.0	100.0	100.0



Table XXXV Chi Square Analysis Between Class and Assigned Reading

	TADEO	VARIOUS I PSSIGNE	D READING					
: :		   No Resmase 	NBUER   •	ONCE/ments	cnce/week	2-3 TIMES PPR WESK	ONCE   DOY OR MORE	POR
CLABS	no Response	1	0.4   0.4   0.4   0.4   0.4			0000	0000	⊕ o • J
	1. FRSSAMAN		35.65 31.05 3.10.05	ეუფეტ - თვ - თვ				
	So Priomore	0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	21 40.7 40.7 13.0	= C O X   = C O X   = C O X   = C O X   = C O X				46 29•4
	S. Sewar	-	3.00 3.00 3.00 5.00 5.00 5.00 5.00 5.00	1 - • • •	2000 2000 2000 2000	20.00		31.0 3 • 18
	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4		# ~ ~ ° °					20 10•0
	CRABUATE	2 4 4 4 1 1 1 4 4 4 4 4 4 4 4 4 4 4 4 4	0000	0 8 0 4 0 20 3	2 2 2 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		14.3 50.0 1.2	4 t
	COLUMN TOTAL	11 27 16.7	1 ~ •	1 10 •	1 👫 🔸	0.4	•	102.0

CHI SQUARE = 54.04004 AITH 25 DEGREES OF FREEDOW

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Table XXXVI Chi Square Analysis Between Class and Reserve Materials

	COUNT	VAROUS I RESERVE	materials			2-2 Spect 6-2	945610AV	C
	101 POT	No RESPO	wever 1.	SNCE/ MOUTH	ONCS/WEEK	PPR LABER	OR VNOTER	TOTAL
VARO37 CLASS	No RESPONSE	1 0 0 0 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2000	37 6 37 6 30 13 4	- 7 & C	1	0000	01.6
	1 . FRBSumAN		1 • • •	4 4 4 G	1	0000		\$ • •
	Sopnomore	2 • 2 I	1000 1000 1000 1000 1000 1000 1000 100	10	28.3 21.0 31.0		350	46 2 a • 4
	3.	1 3 · 6 · 1 · 1 · 1 · 1 · 1 · 1 · 1 · 1 · 1	4000 2000	1000		2.0		3 10 0 0
	4 • 4 • 6 • 6 • 6 • 6 • 6 • 6 • 6 • 6 •	1 5 · 0 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1	0 0 7			• • •	15.0
	5. 6RADU416		7 • 1 6 • 7 0 • 6	44.			33.3	\$ C
	COLUMN TOTAL	5 T	0.00	74	25.0 25.0	•	₹ 0° = 1	100.001

25 DEGREES OF FREEDOM 69.06361 WITH 11 CHI SOUAPE

Table XXXVII Chi Square Analysis Between Class and Use of Books

VARO37 CLASS

INDOC	VAROIO I BOOKS				,	O NEG/ORY	ž Y
000	I NO RESPONSE	Veven 1.	OPUCE/MENTH	ONCE/WHER 5 - I		og mene	TOTAL
NO RESPONSE	1	2 C C C C C C C C C C C C C C C C C C C		0000	1 - 200 0 - 00 0 - 00 0 - 00	0000	10 0.0
PRESHMAN		1 • • •		0.00			€. €.
Softemore	1 2 4 4 1 1 2 1 2 1 2 2 2 2 2 1 1 2 1 2	10 10 10 10 10 10 10 10 10 10 10 10 10 1	2 1 2 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			0000	46 4•46
J. S.		27.5 32.6 32.6	10.24	1 • • •	2000	1	51 31 • 5
4		1 • • •	1 - 6 - 3	23.0 30.0 30.0	3000	1 • • •	25 16•0
5. Graduate		14.3			1		4.0.
COLUVN	I I - 1 - 1 - 1 - 1 - 1 - 1	1 < .	1 W •	I ∿ •	•	3.6 9.6	162 193•0

CHI SQUARE = 02.57849 WITH 25 DEGREES OF FREEDOM

Table XXXVIII Chi Square Analysis Between Class and Use of Journals

VARO 37

TOO SOS	I TOURNAL!	รา			2-3 7.m65	Cares / OAy	3. C.
COL PCT	i no response	NEUER 1.	ONCE/month	once/waak		or moke	TOTAL
No RESPONSE			37.51 13.05 13.07	000		0000	
1 • FRESUMAN		66.7 10.2 3.7			1 • • •	• • •	is.
Soons mare	2 4 1 1 2 2 2 1 1 2 2 5 5 1 1 2 5 5 5 1 1	1 * • • •	1 • • •	1	0000	1	8
4.12.00	0000 0000 0000	39.52					31.
SENIOR			i • •	1 6.00	1 • • •		10.
S. CRADUATE		• • •	· i · • • •		• • • •	21.4	ัร
COLUMN	10.5	5,9	1 .	23 14.2	14 14 8• fi	n n n n n n n n n n n n n n n n n n n	1001

CHI SQUARE = 118.23444 WITH 25 DEGREES OF FRFFDUM

Table XXXIX
Chi Square Analysis Between
Class and Use of Pamphlets

VARO37

COUNT	VAPO12 PAMPHLETS	313				3
0 0 1	No RESPONSE	never 1	ONCE/month	ovce/werk	PER WEEK	TUTAL
No RESPONS	1	1			000	÷ ÷
1 • FRESHMAN	3.5	04.7 6.3 3.7		060		υ. Φ.
Software	8.7 12.5 12.5	42.6	34.6	6.5 37.5 1.0	0000	40 28.4
Sovies Sovies	1 • • •	1 50 50 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		37.50		31.5
SFNICA	1 • • •	24 - 4 - 4 - 4 - 4 - 4 - 4 - 4 - 4 - 4 -	17.44 17.44	25.0	33.0 3.0 3.0 0.0 0.0	16.0
S. S	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	π ~	0000	000	14.3 66.7 1.2	8 9 9
COLUMN	32 14 3	70 59.3	2 • 4 · 1		1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	162

CHI SOUARE = 42.20177 WITH 20 DECREES OF FREEDOM

Table XL Chi Square Analysis Between Class and Use of Indexes/Abstracts

40 47 **CLASS** 

رہ	VALOUS	ABSTRACTS			2.4 TIMES	0000	40 8
COL PCT 101 PCT	No Response	neven 1	ONCE/month	o nce/week	Per veek	or more	TOTAL
		 		1 (		. •	100.0
No KEWSINE		, m 		000	00	C C C C C C C C C C C C C C C C C C C	
1 . Fresuman							5.0
Septemore			15.2		0000	• • •	46 28•4
- " " " " " " " " " " " " " " " " " " "	1	•	1 2 2 3 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5			000	3.1 • 5.1 3.1 • 5.5
4	23.1	0.00 44000	30.00 H	111.5 33.3			7 0 1 0 1 0 1
GRADUATE	1	47 02.00	23.5	7 1 1 1 0 0 0 0	28 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	50.05	4 C
COLUMA	1 3 1 1 3 • 1	00 00 00 00 00 00 00 00 00 00 00 00 00	I (*) ●	0 C C	3 · G	1.2	100.01

CHI SOUARE = 74.72145 WITH 25 OF SKEES OF FREEDOW

Table XLI Chi Square Analysis Between Class and Use of Reference Service

VARO 37 CLASS

CRUNT	VAWUIO REFERENCE	CE SERVICE				3 0
COL PCT 101	I NO RESPONSE	NEVER 1.	once/ments	6000 5/20 50 1 3 • 1	PER LIBER	TOTAL
No RESPONSE	20	24 24 40 60	2	0000	0000	7.16
FRESHMAN		7 7 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	3.0	0.0	000	υ • τ
Scotte more	1 3 0 1 1 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1	85.22 36.65 13.55	15.2 21.2	3.5.5	200	40 28.4
J. J.	1 21.6 1 33.4 1 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	25 49.0 30.5 15.4	210 210 340 340 340 340 340 340 340 340 340 34	4 4 4 4		51 31 • 5
		2			11. 34 11. 00. 00. 00. 00. 00. 00. 00. 00. 00.	15.0
GRADANTE		64 64 65 85 85 85	21.4	1 • • •	40.00	χ 4 c
CULUMA TOTAL	1	42 53.5	33 20•4	5.0	3.1	1 62 1 00 • 0

CHI SOUARF = 42.43896 WITH 20 OFCEFES OF FREEDOM

Table XLII Chi Square Analysis Between Class and Use of the Card Catalog

	COUNT	VA-017	CATALOG				A4166/084	*: J.
	20% PC1   COL PC	I	NEVER 1.	ONCE/mowra	once/week	Pok werk	or more	TUTAL
VARO 37 CLASS	- C		1 7 3	i				0.00
	No RESPONSE			0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -	000	000	000	
	1					0	C 0 0	÷.
		1 0.0	20 m	1 0 0 0 E	0.0	0.0		
	•			17	i		-	240
	Sottomore		40.4	32.01	\$ 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	7. 0.0	000	1
	• •	T	17	17 1			1	٠٠,
	J. S.	1 5.75 1 1 27.6 1	4.00 4.00 4.00 10 • 0		11.4 35.3 1.35.3	100	000	0.10
	7			I	<u>-</u>	1	1	92
	SENIOR	10.01	0 • 0 • 0 • 0 • 0 • 0 • 0 • 0 • 0 • 0 •	26.9	2.00	3.0° 3.7°3	000	•
	3		:	• i		~	1	1
	GRADUATE	C	~ ~ ~ °	20 20 20 20 20 20 20 20 20 20 20 20 20 2	23.55 23.55 20.55	1 1 4 . 3	100001	v v
	- NAC 100	62		1	21		11	
	TRIAL	17.7	29.0	32.7	10.01	ć K	1 • 6	•

23 DEGPERS OF FREEDOM 32.20227 WITH CHI SOUARE =

Table XLIII Chi Square Analysis Between Class and Use of Xerox

	_	VAR 02.5						
<b>7 Y DO 4 Y</b>	101 PCT	I NO RESPONSE	Never 1.	c nce/mouth	ONCE/WOEK	2-3 Imes Per week	once/bay	FOTAL
C.A65	U. REFUGE	7	7. 7. 7. 7. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4.		000	6000	0.00	
•	I . FRESHMAN	ccoc		• • •				€ • •
	SoptionedE		31 10 1 10 1 10 1 10 1 10 1 10 1 10 1 1	1 4 3 5 1 1 1 2 5 5 1 1 1 1 2 5 5 1 1 1 1 1 2 5 5 1 1 1 1	• • •	1		4 4 c c 4 4 c 4 4 4 4 4 4 4 4 4 4 4 4 4
	Section 1	40.00	1			1	0000	51 31 • 5
	Sevior	7.7.7.11.13.3.11.11.11.11.11.11.11.11.11.11.1	3.0 3.4 0.0	204	1 - • • •	15.4		0 • 9 <b>1</b>
	S. CRADUATE I	0000	7.1 3.7 0.6	4 9 2 3	2000 2000 2000 2000 2000 2000			2 4 4
·	COLUMN TOTAL	4.0	27	15.	I M •	I •		162 199•0

61-15311 WITH 25 DEGREES OF FREEDING CHI SOUAKE =



Table XLIV
Chi Square Analysis Between
Class and Use of Maps

	COUNT   ROW PCT   COL PCT   TOT PCT	VAROL3 MAPS I No response	Neuer 1 • 1	ONCE/MOVTH	POTAL
, VA4 0 3 7 <b>CLASS</b>	No Response	10 (2.5 27.0 6.2	9 37.5 4.8 3.7	0 • 0 I	1 ii 9•9
	FRESHMAN I	0 0.0 0.0	9 190.0 7.3 5.5	0 0 1 1 0 0 1 0 0 1	9 5.6
	? • 1 Sophomore 1	4     d.7     10.4     2.5	41 33.1 23.3	1 I 2.2 I 100.0 I 0.6 I	46 29•4
	3. [ JUNIOR ] 1	7 [   17.6     24.3     5.5	42 32.4 33.9 25.9	0.0 1 0.0 1 0.0	51 31.5
	4. 1 Senior I I I	10 I 33.5 I 27.0 I 6.2 I	16   61.5   12.4   0.9	1 (0 · 0 · 1 · 0 · 0 · 1 · 1 · 0 · 0 · 1 · 1	26 10.0
	5. I Graduate I I I -I	4 t 23.0 t 10.8 t 2.5 t	10 71.4 3.1 5.2	0 0 I 0 0 0 I 0 0 0 I	14 8.5
	COLUMN TOTAL	37 22.3	124 75.5	0.6	100.0

CHI SOUARE = 29.03012 WITH 10 DEGREES OF FREEDOM



Table XLV Chi Square Analysis Between Class and Use of Technical Reports

VARO 17 CLASS

CGUNT	VAPO14	R REPORTS	vo			0 NCB / 847	300
	I no Response	Nover I.	oruce/meuta	onco/usen	7. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	52 MORE	TIJTAL
	-1				1	1	30
No EESParse	1 6.2.5	4.0.24	•	•	•	•	
	31.3	6.1	200		000		
•			•	1	ŧ	1	3
-	- 0	<b>~</b>		C (	c		ָרָ פּרָי
FRESHMEN	I 0.0 I	0.001	0.0	•	•		t
	1 0.0 1	ن د' ،	•		•		
	[ 0 · o I			0.0	0 1	·ŧ	
- 6		111111					*
• J	1 200	· ~		C. 6.	•	•	4.8%
STORING LAS	1 12.5	3.0.7	1 > 5.0 x 1	•	٠	•	
	1 6.6	•	3.1	0.6	0.0		
		1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1 1	ı	0	0	51
	1 19.7	2000	1 13.7	5.00	•	•	
10000	1 0000	13.7	1 35.3 1	37.5	•	•	
	T 0.07	20.4	[	6 • 1	0.0		
1							20
		200	•	11.5	6	•	
			1 6.00	37.5	C.O.	•	= •
	3.7	4 . 3	,		0.0	0.0	
1				 			. m
÷.	<b>*</b> * * * * * * * * * * * * * * * * * *	. 0	•	7.1	1 7 1	•	1 d.t.
a troops a	•	•		12.3	0.05 1	0.001 1	
		4	0.0	y' •	• (	• 1	<b></b>
	]	 	1 1	 			
TOTAL	10.4	50°	13.0	6.4	1.2	9.0	100

CHI SQUARE = 68.49805 WITH 20 DEGREES OF FREEDOM

Table XLVI Chi Square Analysis Between Class and Use of the Library as a Place to Study

VARD 37

	VAROUS I PLACE TO	STUBY			samt s-c	once/on	# C #
101 PCT	I No RESPONSE	2000A	O roce,/mouth	once/week	Pon Lega	OF MORK	TIJTAL
No RESPONS			2.5.4	6000 6000 6000	0.V-	0.00	20.
1 . Presuman		3000			0000	2000	3 3
Sophomore	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2	2000 2000 2000 2000 2000 2000 2000	10.00 10.00			4 · 6 · 6
3. Sunion	1 17 0 1	-	1		3000	2000 2000 2000	31.5
s soivas		### ### 	20.00	9-2-	\$ = 0.5 5.0 7.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1		16.0
6RABUATS	1 14.3 1	35.7 10.2 3.1	7 7 8 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	000	7 - 0	7.4 2.0% 4.00%	8
COLUMN TOTAL	22.	\$0.05	25 8.6.1	1 ~1 •	16.7	•	162

39.73943 WITH 35 DEGREES OF FPERDOM H CHI SOUARE

Table XLVII
Chi Square Analysis Between
Class and Personal/Recreational Reading

	_	VAROO7	/ RECREATIONAL		ş			
VARO37	COL 9CT 101 PCT	I No RESPONSE	AEUBR 1	ONCE/mouth	once/user	20 T T T T T T T T T T T T T T T T T T T	once/ pay or more	SON TOTAL
CLASS	No Krsponse	50 0 1 1 2 2 2 1 1 1 1 2 2 2 1 1 1 1 1 1	2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	6.0	0000	0.00	0000	⊕ <del>?</del>
·	1 . FRBS hman	0000	07.0	1 • • •		0000		0 ¢ 0
	SOPHOMORE	20°C1 20°C 20°O	73.9 73.9 53.7		2.5	- C - C - C - C - C - C - C - C - C - C	00.00	2 4 4 5
	JUNIOR	31.00	2021   3000	40.0		1		51 31•5
	Serior 1	2011 2012 4000 4000	4 5 4 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6			1	1 • • •	16.0
	5. Graduate I	35.7 14.3 3.1	1 0 0 c		200	1	33.3	α • •
	COLUMN	35 21 0	101		. I	1.2	3 1 . 9	160.00

CHI SQUARE = 48.02237 WITH 25 DEGREES OF FREEDOW

Table XLVIII Chi Square Analysis Between Class and Use of Term Paper Materials

	2	VAPOUS I TERM PR	APER MATERIALS	gne		200	7967	3.C.
,	COL PCT 101	No Response	<b>№66</b>	ONCE/MENTA	ONCE/WORK	PER WEEK	og more	TOTAL
VAR037 CLASS	no response		0.4	2.00.1	200	0000	000	00 - 0
	1 · FRESHMAN		T C & C	1 1 0 0 0			• • •	.0 • (2)
	Sobtemore	1	4:00	i • • •			000	40 24.4
	SUNIOR	1 2 6 6 1 1 1 2 6 6 1 1 1 1 1 1 1 1 1 1	1 7 % * * *	11.8	1		0000	# (f) (f) (i) (f) (ii) (f) (iii) (f) (f) (f) (f) (f) (f) (f
	2 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	1 0 0 0 1 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1	- C 0, m	2 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	37.5			15.0 15.0
	CRABUATE	1 35.7 1 1 35.0 1 1 3.1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		3.00 m		50.0	50.0	α. 4.c
	COLUMN	T	32.50	25,		1.0	1.2	100.01

CHI SQUARE :: 62.56357 WITH 25 DEGNEES OF FHEEDIM

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Table IL Chi Square Analysis Between Grade Point Average and Assigned Reading

VAR004

	1 1230U	755 CV60	N COMPONIO			a-a Times	owce/pay	MCI 24
	101 PCT 101 PCT 1	NO RESPONS	NBUER 1 - 1	ONCE/MONTH	0mce/w86K	3	I oc.	TUTAL
VARO 57	I		ì	1 (C):	i		0 0	1 4 2 0 4
Sverace	No ROSPONSZI			1 1 0				•
	1 <b>(m</b> 1	- C • c	•	•	• 1	• 1	• 1	
	-		ı		ĺ	-		
•	LE'S THAN	•	•	0.0	100001	000	•	
	0 0	000	20		0.0	• •	0.0	
	ī			i	ì		1	c
	2.0 10 2.49	1 25.22	50.00	1 2.63	0.0	0.0	000	5.0
		7.4 1	-	2 · · · ·	•		•	
		1.2.1	•			• 1	•	
			)     *	I 2				
	2.5 10 2.49	11.5 1	•	•	٤.	0	6	
			x • •	N - 21	30.4	00	000	
	<b>7</b>		• J •		ı	ı	1	
	**			٠.	ľ,	•	•	37.0
	3.0 TO 3.49	1 / 11 1	•	•	0.04	22.2	•	,
		I 6.4	11.1	13.6		-	1 .2 .1	
	ī	- [ ]	i -		i		2	
	. S. C.	13.5		35.8	~	•	٠,	
		55.9	31.1	34.5	で の の の の の の の の の の の の の	2° %	20.0	
	Ī		1		·	i		
	750 60	27	40	S.	22	<b>5</b>	₹.	162
•	TOLOT	16.7	27.3	44.0	13.6	3.6	<b>₹•</b> 2	•

CHI SQUADE = 51.34717 WITH 25 DEGNEES OF FREEDOM

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Table L Chi Square Analysis Between Grade Point Average And Use of Books

	COUNT	VAROLD BOOKS					76. 19.00	A Ca
	COL PCT TOT PCT	NO RESPONSE	Never 1.	ONCE/MONTH	Ouxe/work	Per week	Se mons	TOTAL
VARO 34 Grade Peut Aucras	no fastass	2	2.3	2.00 0.00 4.00 1.00 1.00 1.00 1.00 1.00 1	0000	7.4 7.7 7.7 0.0	0000	4. 4. 4. 4.
	1 . LESS THAN						• • •	0.4
	2.0 00 0.44	2.01 1.02.01 1.03.01						ς ς
	 2. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4.		26.02	12.0	• • •	7.7	000	26.0
	3.0 to 3.44	31.6	1 2 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4			4 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	• • •	6.0 37.0
	5. 5. 3.5° 08.			.v.v.4	• • •			53.7.07
	CULUMN TOTAL	11.7	20 · 00 · 00 · 00 · 00 · 00 · 00 · 00 ·	67	12.3	7.4	0.6	100.001

CHI SQUAPE = 30.49199 WITH 25 DEGREES OF FREEDOM

Table LI
Chi Square Analysis Between
Grade Point Average and Search Requests

	COURT ROW PCT COL PCT TOT PCT	VACO24 SEARCH NO RESPONSE	Requests Never	ONCS/MONTH	once/week	PO V TOTAL
GRADE COINT AUERNOS	NO RESPONSE	7 7 1 I 60.2 I I 23.1 I I 5.6 I	4 30.0 3.7 2.5	0 0 0 0 0 0 0 0 0	0.0 I	13 P•0
	LESS THAN 2.0	0 0 1 0.0 1 0.0 1 0.0	0 3.7 0.0 7.7	1 100.0 7.1 0.6	0 I 7.7 I 2.0 I 7.0 I	0.6
	2. 2.0 TO 2.49	1 44.4 1 44.4 1 10.3 1 2.5	4 44.4 3.7 2.5	1 11•1 7•1 0•6	0 I 0.0 I 0.0 I	5 • ti
	3. 9.5 or 2.99	I 6 I I 23.1 I I 15.4 I I 3.7	19 73.1 17.3 11.7	0 • 0 0 • 0 0 • 0	1 I 3.d I 50.0 I 0.6 I	26 16.0
	3.010 3.49	I 14 I 23.3 I 35.9 I I n.5	37 51.7 34.6 22.3	9 .1 15.0 [ 64.3 ]	0.0 I	37.0
	3.5 OR GETTER	I 6 I I 11.3 I 15.4 I 3.7	43 31.1 40.2 20.5	3 5.7 1 21.4 1.9	1 1.9 50.0 0.6	32.7
	COLUMN TOTAL	39 24•1	107 55.0	1 4 8 • 6	2 1.2	162

CHI SQUARE = 41.43625 WITH 15 DEGREES OF FREEDOM



53 32.7

100.0

0.0

10.5

3d 23.5

39.5

35.00

ان ان ان ان ان

28.1 11.1

13.9

000

3.6 or Better

COLUMN

71

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6.0 37.0

26 16.0

ن. 5 • ق

9.0

13

VARO 39 GRADE POINT AVERAGE

Gune Point Average and Use of Xerox

Chi Square Analysis Between

Table LII

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CHI SOUARF = 40.20900 XITH 27 DEGREES OF FREEDOW

Chi Square Analysis Between

Table LIII

Grade Point Average and

Card Catalog

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3.5 or Better

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Chi Square Analysis Between

Table LIV

Grade Point Average and Use of Indexes/Abstracts

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CHI SQUARE = 39.11357 AITH 25 DEGRIUS OF FAFEDOM

COLUMN TOTAL

Table LV Chi Square Analysis Between Grade Point Average and Use of Journals

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CHI SQUARE = 144.70415 41TH 25 DEGNEES 11 FREED-19

Table LVI
Chi Square Analysis Between
Grade Point Average and
Use of Reference Service

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CHI SQUARE = 34.17041 WITH 20 DEGREES OF FREEDOW



#### SUMMARY

This study examined the relationship between the information needs/seeking patterns and selected socio-economic characteristics of selected students enrolled in science classes at the University of Southern California during Spring Semester 1974. None of the hypothesized relationships were supported since so few in the survey indicated non-use that comparisons could not be made, but significant relationships were found to exist between the independent variables class and GPA and frequency of use of a number of the dependent variables.

A questionnaire was constructed, adapting several questions from the structured interview/survey used at Rennselaer Polytechnic Institute. The questionnaires were given to four selected science classes, two graduate and two undergraduate. The data from the returned questionnaires were keypunched and analyzed on an IBM 360 computer, utilyzing the Statistical Package for the Social Sciences.

possible to characterize the attributes of a typical student. A typical student of the classes surveyed is male and commutes to USC. He is a junior, majoring in the Biological Sciences, and has a GPA between 3.0 and 3.49. He uses other libraries on the USC campus besides Seaver, but not the libraries of professors or other colleges or universities. He does use the public library in his community, but not more than he uses Seaver. The typical student has had a formal introduction to library use, as part of English 101 or freshman orientation as USC. He thinks Seaver should offer instruction in the use of the library, but would not



take a free optional course in library instruction for credit.

In his use of Seaver library, the typical student does assigned reading and uses reserve materials about once per month and never comes to the library for term paper materials, study, personal/recreational reading, or to meet firends. He uses books, the card catalog, and the Xerox facilities about once per month and never uses journals, pamphlets, maps, technical reports, microforms, indexes/abstracts, reference service, interlibrary loan, conference rooms, books on hold, or search requests.



#### Comments

In answer to question 6, those indicating that they had used other college or university libraries were asked to designate those they had used. UCLA, especially the Biomedical Library, was most frequently named (21 people). Also frequently mentioned was California State University, Los Angeles and Norris Library (USC Medical School library), both with eight responses. Also mentioned were Cal Tech and California State University, Long Beach, both with 3 and the University of California, San Diego, 2. Those named singly were El Camino College, University of California, Berkeley, University of Hawaii, Cerritos College, Occidental College, Harbor General Hospital, and Los Angeles County Hospital.

The overriding reason for use of another college or university library was the feeling that the other libraries were better or more complete, especially the journal collections. Fourteen people listed this as their reason for finding Seaver unsatisfactory. "Missiong journals," "Didn't have some journals, some reports have been stolen," "Not all journals, not enough books," "More material," "Better and more complete," "Not enough books dealing with particular field though excellent for most materials needed."

In answer to question 8, those indicating that they used
the public library were asked to give reasons. Six people
indicated that the public library was closer or more convenient.
"I live across the street," "Close when I'm at home," Other
reasons included: "Easier to find needed works," "More interesting,"
"Has special material outside Seaver's jurisdiction."



In answer to question 10, those indicating that they would take a free optional course for credit in use of the library were asked to give reasons why they would take the class. Nine were interested only in the free credit ("It would be a Mickey,") but most seemed genuinely interested in making the library more easy for them to use. "Good to know," "Teach me something useful," "Couldn't hurt," "I could use all libraries," "To make better use of the facility," "To become better acquainted with the library and its function."

Many comments stressed saving time and finding materials more easily. "Use Seaver a lot--would like to know where everything is." "Need to know all possible sources of information."

"It is essential for the scientist to be able to research to the max." "It would save lots of time and energy when looking for something." "Necessity of library use--time wasted in confusion."

"Most libraries have similar systems and it would be a valuable course." "Certain aspects of an instructional course would be useful in providing a wide scope approach to searching topics."

One person did not fill out the questionnaire, but conveyed his or her feelings with this comment: "All libraries are not used by me because they are used by people to hold bullshit sessions."



#### CONCLUSIONS AND RECOMMENDATIONS

#### Conclusions

This study was undertaken to examine the relationship between use of Seaver Science Library at the University of Southern California and selected personal characteristics of students in four selected science classes.

The four classes were selected from those having materials on reserve in Seaver library. The extremely low incidence of non-use and the higher levels of use of reserve materials and assigned reading indicates that use of Seaver library is highly course-related. This substantiates the findings of John Lubans in the study conducted at Rennselaer Polytechnic Institute and the statement by David R. Watkins that "it is now and always will be the classroom and its ideals and methods, which, by and large, determines the extent of activity at our loan desk." 26

The study also found a strong correlation between class standing and increased use of books, journals, indexes/abstracts, reference service, and the card catalog. A factor which may influence these relationships is the increase in specialization which takes place as a student progresses through college, culminating in graduate work which emphasizes research and requires more current and up-to-date information than textbooks can provide.

#### Recommendations

In view of the many comments regarding the quality of the

<sup>26</sup>David R. Watkins. "Some Notes on 'Orienting the Library to the User." Use, Mis-use, and Non-use of Academic Libraries. (n.p.: New York Library Association, 1970), p. 44.



journal collection, the current policies regarding journal selection and subscription should be reviewed. Perhaps the user population could be increased and better served by other titles in place of or in addition to those journals currently received.



## APPENDIX 1 QUESTIONNAIRE



#### LIBRARY USE QUESTIONNAIRE

This survey is being conducted to determine student use of Seaver Science Library. Your answers will help us determine what your needs are and how we can serve you better.

1.	During this semester. Spring 1974.  Seaver Library?  no  Why not?  use another library  no class work require  other reason (please  Skip to Question 5.	yes s libra	Continu Questio	e with	_
Pleact	ase answer the following 3 question ivities during <u>this</u> semester, Sprin	s on the <u>1974</u> .	•		2 W
2.	How often, on the average, do you come into Seaver Library fo	rı _	Se S	2 3 / 1 E 3	1 3 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
	assigned reading				
	reserve materials				
	term paper materials	<b>.</b>			
	place to studypersonal/recreational reading.				
	halanuaritecter crourer tearries	••••			
	meet friends	••••			
	other (please specify)	1			
3•	How often, on the average, do you use in Seaver Library:	[	the lost points	1 3 / n & 3	*/ 31 or 6
	journals	••••			
	pamphlets	••••			
	maps	••••			<del></del>
	technical reports				
	microforms				
	indexes or abstracts				
	card catalog				
	other (please specify)			į	
	Order (brease obscril)				
4.	How often, on the average, do you use, in Seaver Library:  reference service		A C C	130 3 / 4 E 3	*/3º 38/
	books on hold	••••			<del>                                     </del>
	Xerox				<del>  </del>
	search requests	L			<b></b>
	other (please specify)		-1-1		
	Anner (hrages shearth)				



Ple act	ase answer all the following questions on the basis of your ivities during this semester, Spring 1974.
5•	Have you used any other libraries at USC campus besides Seaver? no yes
6.	Have you used any other college or university libraries besides those at USC?  no  yes Which one(s)?  Closer  Seaver library unsatisfactory  Please specify:  other Please specify:
7.	Have you used a professor's personal library? no yes
8.	Have you used the public library in your community?  no yes If yes, do you use the public library more than you use Seaver library?  no yes If yes, please tell us why:
9•	If you have ever had a formal introduction to the use of the library (instruction in library use), when and where did you firs: receive it?  When: Where:
10.	Should Seaver library offer instruction in the use of the Library?  no yes
	If it were offered for credit as a free, optional course, would you take it? no yes Why yes?
11.	Your class is: (circle one) Fr. So. Jr. Sr. Grad
12.	Your major is:
13.	What is your cumulative grade point average?
	less than 2.0 2.0 to 2.49 2.5 to 2.99 3.0 to 3.49 3.5 or better
14.	Are you female? or male?
15.	Do you live on campus? or commuta?

THANK YOU VERY MUCH FOR YOUR COOPERATION WITH YOUR HELP, WE HOPE TO MAKE SEAVER A BETTER LIBRARY



#### APPENDIX 2

QUESTIONNAIRE USED AT RENNSELAER POLYTECHNIC INSTITUTE



#### APPENDIX

#### RENSSELAER POLYTECHNIC INSTITUTE

#### LIBRARY USE

#### STRUCTURED INTERVIEW

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Introductory Statement to Respondent:

This interview-survey is being done with the approval of the RPI Psychology Department on the use of the Rensselaer Library -- the main Library in the Chapel Building. Essentially, the survey is to try to work out recommendations on ways the Library can be more useful to Rensselaer students. It is meant to identify your library experiences and attitudes as they may relate to the RPI Library and to libraries in general.

Your responses to this survey will be kept strictly confidential. Your name will not appear in the report of findings or in any other discussion based on this interview.

1. Your school at Rensselaer is: Engr. Sci., Mngt., Hum., Arch.

a. Your class is Fr. So. Jr. Sr. Grad.

QPA:

2. If you are not a graduate student, do you intend to do graduate study? No Yes \_\_\_\_\_\_\_

3. When you receive your degree, what profession will you enter?

4. Do you live on campus? \_\_\_\_\_\_ or commute? \_\_\_\_\_\_

5. Do you use other academic libraries in this area?

No \_\_\_\_\_\_ Yes \_\_\_\_\_\_



If yes	, which of these do you use?
	SUNY, Albany N.Y. State Library Union College Siena Russell Sage Albany Medical Hudson Valley Other
Why do	you use another library?
	Closer RPI Library unsatisfactoryIf so, explore:
. ———	Other reason
b. Here at	RPI do you use a department's library?
No	Yes
7. Do you u	use a professor's personal library?
No	Yes
Ba. Did yo	ır high school have a library?
No	Yes BEST COPY AVAILABL.
	s did you use the high school library more than you use PI Library?
No	Yes
	here an introduction to the use of the high school ry given you?
No	Yes
8b. Did yo	u use the public library in your community?
No	Yes
	s, did you use the public library more than you use the ibrary?

N	·	Yes	If yes, pl	lease explore	
W	as any 1:	ibrary-use-instru	ction given you	ı in the public lil	<del></del> brary?
N	o	Yes			
lib	rary (in	ever had a forma struction in libr ective did you th	ary use), where	to the use of a e and when was it a	given
W	here				
_		Effective Ineffective Not relative Depend on it now	(explore)		
	ould the brary?	RPI Library offe	r instruction i	in the use of the	
No		Yes			
a.	If it we it?	ere for credit as	an optional co	ourse, would jou to	ake
	No	Yes		•	
		Why YES?			
					_
b.	_	ar in a student's nd giving such a		elaer would you	COST RUSS
		Freshman			
		_ Sophomore Junior		•	
		Senior	•		
		_ Graduate			

11.	Do you know any librarians? Very briefly, what is your general opinion of them? Any experiences with librarians worth relating?
	Helpful but not capableexplore stumbling blocks to knowledge helpful and effective professionals doing a professional job do not know any
	Experiences:
12.	If you were assigned the job of developing a new process or a new procedure, would you be apt to consult the literature as to what had already been done?
	No Yes  If yes, would you know how to go about this?  No Yes
	Whom would you ask for guidance to find already-available in- formation?
	Faculty Classmates Librarian Researchers in that field Other (explore)
13.	In your class work, have you had to use recorded information (books and magazines) to fulfill assignments?
	No Yes
	If <u>yes</u> , where, in general, and from whom did you get the information? Where?
	From Whom?



14.	Do you yourself have a collection of books which you might refer to as your personal library?
	No Yes
	If yes, about how many books? Any magazines or journals?
15.	What do you think your professors, in general, think about using the Library?
	Recommend it highly Have Reserve Books there Make assignments to use it Are neutral or non-committal Do not place too much value on it) please Are opposed to it ) explore:
16.	Please give me your opinion of this quote, "The Library is the heart of the university." Do you regard it as:
	truefalse - explorenot applicable to RPI - explore
	true on some campuses  a nice ideal, but unrealistic
17	. What do you think about this statement made by a student, "The library is a tool hall for nurds"?
	true - explore
18	. Would you term some of your personal reading recreational?
	No Yes
19	. When did you last read a book? (how long ago in weeks?)
	-69-

ŧ	BEST COPY AVAILABLE Are you reading anything now besides assigned material?
•	No Yes
•	If yes, what?
	Do you when you read, read books all the way through, cover to cover?
,	No Yes
	Please explain <u>No</u> :
	only after certain information not enough time other reasons
	How would you term your pattern-of-use of the Rensselaer Library?
	more than once a week  more than 8 times a semester  few times a semester  very seldom, or never
	If either of first two above, in what class year did you begin to use the Rensselaer Library:
	(freshman, soph., Jr., Sr., graduate?)
	Why? If either of the last two above, what in your opinion is the reason?
	no needpoor collectionuse another library (on campus)
	(off campus)hate to use the place (explore)
	other (explore)



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